

## Saudi Global Ports Company Privacy Notice for Website

### 1. Introduction

Saudi Global Ports Company respects your privacy and strives to protect it. This privacy notice (the **Privacy Notice**) is designed to help you understand how we use your Personal Data (defined below) when you visit the (<https://www.saudiglobalports.com.sa/>) website.

For the purposes of this Privacy Notice, "SGP", "we", "our" and "us" refer to Saudi Global Ports Company, a company established under the laws of the Kingdom of Saudi Arabia, with its registered office address at King Abdulaziz Seaport, PO Box 2621, Dammam 32211, Kingdom of Saudi Arabia, while "you" and "your" refers to a specific individual accessing the Website.

**"Personal Data"** is information that relates to you or allows us to identify you. This includes information such as your name, address and telephone number, but can also include information such as analysis of your use of our Website.

We will process your Personal Data in our capacity as a controller. This means that we are responsible for ensuring that we comply with relevant data protection laws when processing your Personal Data. In some cases, we may also act as a data processor. This means that we act on behalf of the relevant controller and only under their authority and instructions in regard to any processing of Personal Data.

### 2. Collection and use of your Personal Data

We only collect Personal Data about you in connection with the operation of our Website. We will hold information about you if you visit our Website.

The types of information we process about you and the purposes for which we process the information may include:

Types of Personal Data	Purposes
<b>Information establishing your identity</b> (e.g. name, address, date of birth, marital status and email address)	<ul style="list-style-type: none"> <li>To provide you with information about our products, goods, services, offers, and events and other information that we think may be valuable to you.</li> </ul>
<b>Identifiers, location information and other technical information</b> (e.g. information which can be traced back to you, such as an IP address, location and time zone setting, browser type and version, browser plug-in types and versions, operating system and platform, and any other technology on the devices you use to access this website).	<ul style="list-style-type: none"> <li>To personalise our services, products and content to you and your geographic region (including but not limited to advertisements and promotions)</li> </ul>
<b>Usage data</b> (e.g. information about how you use our website)	<ul style="list-style-type: none"> <li>To review, develop and improve our website</li> </ul>

<b>Information that you provide independently to us</b> (e.g. if you email or call us)	<ul style="list-style-type: none"> <li>To respond to any queries, requests, or comments that you may have</li> </ul>
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We collect your Personal Data directly from you or by actively obtaining your Personal Data ourselves, for example, through the use of website tracking devices.

The Personal Data that we collect from or about you is mandatory, unless otherwise indicated.

### 3. On what basis we use your Personal Data

We use your Personal Data on the following bases, where available under applicable data protection laws:

- because you have given your consent (if we expressly ask for consent to process your Personal Data, for a specific purpose);
- for our legitimate interests, if the data does not include sensitive data. Using your Personal Data helps us to operate, improve and minimise any disruption to our website. We also have a legitimate interest in sending you information on the products, services and offerings we believe will be of interest to you; and
- to comply with legal, regulatory and risk management obligations.

We will not process your Personal Data in a manner that is inconsistent with the purpose for which we have collected the data or the basis on which we have relied to collect your Personal Data.

If you fail to provide certain information when requested, we may not be able to provide you with information about our services and products.

### 4. With whom do we share your Personal Data?

We will only disclose or transfer your Personal Data for the purposes set out in this notice to:

- third party service providers and sub-contractors who provide a service to us and help us run our business efficiently (including but not limited to marketing and advertising, data processing, IT and office services);
- any member of our group; and
- any competent authorities if we are legally required to comply with a request for data.

We do not sell your Personal Data. We require all third parties to respect the security of your Personal Data and to treat it in accordance with the law.

### 5. Countries to which we transfer your Personal Data

The Personal Data you submit will be processed and stored on servers based in the Kingdom of Saudi Arabia.

The information you submit may be transferred, stored and hosted outside of the country from which you may be accessing the Website, and may be transferred to countries, in which case

we will implement appropriate measures to ensure that transfers of your Personal Data are done in a manner that is compliant with applicable laws, your Personal Data remains protected and secure when it is transferred outside your home country and you can exercise your rights effectively.

## 6. Cookies

Cookies are small pieces of information that your browser stores on your device when requested by a website.

Our website does not use cookies or similar tracking technologies to collect or store any personal data from visitors. We do not track, analyze, or process user activity through cookies. If we decide to implement cookies in the future, we will update this Privacy Notice accordingly and ensure that users are informed in compliance with applicable data protection laws.

If you would like further details of how your Personal Data is protected when transferred from one country to another, then please email: [SGPC-ContactUs@globalpsa.com](mailto:SGPC-ContactUs@globalpsa.com)

## 7. Data retention

We will keep your Personal Data only for as long as is necessary to respond to any queries or complaints, to improve our website or to comply with any legal obligations to which we may be subject, unless we have a lawful basis to retain it for a longer period.

To determine the appropriate retention period for Personal Data, we consider the amount, nature, and sensitivity of the Personal Data, the potential risk of harm from unauthorised use or disclosure of your Personal Data, the purposes for which we process your Personal Data and whether we can achieve such purposes through other means, and the applicable legal requirements.

We will destroy or anonymise your Personal Data as soon as the purpose of collecting it, or the legal requirement for which are required to keep the Personal Data, has expired.

## 8. Your rights

Under certain conditions, you may have the right to:

- access your Personal Data held by us.
- request the deletion of Personal Data.
- correct, complete or update your Personal Data.
- be informed, which includes informing you of the legal basis of collecting your Personal Data.
- obtain your Personal Data in a legible and clear format; and
- withdraw consent at any time.

To exercise your rights, including the right to withdraw consent granted to us in accordance with this Policy, please email: [SGPC-ContactUs@globalpsa.com](mailto:SGPC-ContactUs@globalpsa.com)

If any request is repetitive, manifestly unfounded, or requires disproportionate efforts, we reserve the right to refuse it, in which case we will notify you of the refusal and the reason behind it.

Subject to any overriding legal obligations, requirements and/or exemptions, we will endeavour to respond to your request promptly in compliance with applicable laws, unless we require further information from you. We may ask you to provide proof of your identity.

## 9. Your right to complain

If you are not satisfied with our use of your Personal Data in respect of this Website or our response to any request by you to exercise your rights, or if you think that we have breached any relevant data protection laws, then please email: [SGPC-ContactUs@globalpsa.com](mailto:SGPC-ContactUs@globalpsa.com)

You may in addition have the right to complain to any regulatory authority that supervises our processing of your Personal Data or, where you are based in KSA, the Saudi Data & Artificial Intelligence Authority or any other competent authority designated with the authority to receive such complaints from time to time.

## 10. Children

We are committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. We do not knowingly collect information from children and we do not target our websites to children.

## 11. Data security

We are committed to protecting the information you provide us. We have implemented security policies, rules and technical measures to protect the Personal Data that we have under our control, in accordance with applicable data protection laws. The security measures are designed to prevent unauthorised access, improper use or disclosure, unauthorised modification and unlawful destruction or accidental loss.

In addition, we limit access to your Personal Data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your Personal Data on our instructions, and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

## 12. Local differences

Whilst this Privacy Notice describes the data protection practices adopted by us generally across the world, local data protection laws may vary and our operations in some countries may mean that we are subject to different, or additional, local data protection requirements.

## 13. Hyperlinks

Our websites may provide links to third-party websites for your convenience. If you access those links, you will leave our Website. We do not control those websites or their privacy practices, which may differ from ours. We do not endorse or make any representations about third-party websites. This Privacy Notice does not cover the personal information you choose to give to unrelated third parties. We encourage you to review the privacy policy / privacy notice of any company before submitting your Personal Data. Some third-party companies may choose to share their personal information with us; that sharing is governed by that third-party company's privacy policy / privacy notice.



#### 14. Notification of changes

We may be required to update or change our Privacy Notice from time to time. In such case, we will upload an updated Privacy Notice on the Website and it will be effective from the time of posting.

This Privacy Notice was last updated on Jul 2025.

#### 15. Contacting us

This Privacy Notice sets out in broad terms how we handle your Personal Data and safeguard your privacy. If you have any questions relating to our data processing activities or this Privacy Notice, please email: [SGPC-ContactUs@globalpsa.com](mailto:SGPC-ContactUs@globalpsa.com)

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