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## NEWS RELEASE

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### SGP Launches Dedicated Multipurpose TOS to Improve Cargo Handling and Service Reliability

Dammam, Saudi Arabia, [XX] October 2026:

Saudi Global Ports Group (SGP) has launched a dedicated Terminal Operating System (TOS) at its Dammam Multipurpose Terminals, supporting more efficient cargo handling and greater service reliability for customers.

The system gives operational teams reliable information to plan cargo movements, allocate equipment and identify potential delays earlier. By reducing reliance on manual processes, it enables better coordination and faster responses to changing operational requirements.

Dammam is the first deployment location, laying the foundation for the system's extension across SGP facilities in the Eastern Province.

Rob Harrison, Group CEO of SGP, said: "Efficient ports help businesses reach markets and grow with confidence. This investment strengthens our ability to support customers' supply chains as trade and industrial activity develop. It also supports Saudi Vision 2030's ambition to position the Kingdom as a global logistics hub by improving the performance of the ports serving its economy."

Ricky Yong, CEO of SGP Multipurpose Terminals, said: "Better planning at the terminal helps customers keep their cargo moving. The dedicated TOS will help us prepare for cargo movements, coordinate equipment and respond more quickly to customer requirements. Our focus is on turning these capabilities into efficient cargo handling and dependable service."

SGP marked the launch at King Abdulaziz Port in Dammam, with representatives from the Saudi Ports Authority (Mawani) and SGP leadership in attendance.

As it is rolled out across SGP's multipurpose terminals, the system will help deliver more consistent service across locations and support growing cargo volumes across the Eastern Province.

### **About Saudi Global Ports Group (SGP)**

Saudi Global Ports Group (SGP) is Saudi Arabia's leading port operator and a trusted partner of the region's ports and supply chain ecosystem. SGP operates and manages a diverse portfolio including the deepsea container terminals and multipurpose terminals at King Abdulaziz Port Dammam, multipurpose terminals at Jubail Commercial Port, King Fahd Industrial Port and Ras Al-Khair Port, three rail-linked terminals under the Riyadh Dry Port Ecosystem (SGP Intermodal), and is also developing the Dammam Integrated Logistics Zone which will complement the terminals to drive supply chain integration and resilience. SGP collaborates with customers and partners to unlock more reliable, innovative, and sustainable supply chain solutions, enabling the eastern coast to be Saudi Arabia's gateway to growth. SGP is a partnership between the Public Investment Fund (PIF), PSA International (PSA) and the shareholders of Al Blagha Holding for Investments (ABHI). Visit us at [www.saudiglobalports.com.sa](http://www.saudiglobalports.com.sa), or follow us on LinkedIn, Facebook and X (@SaudiGlobalPorts)

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